TOPIC

THE ROLE OF E-GOVERNANCE IN ENHANCING PUBLIC POLICY TRANSPARENCY AND ACCOUNTABILITY IN NIGERIA'S PUBLIC SECTOR

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Abstract

The emergence of E-Governance has transformed the operations of modern governments through the application of Information and Communication Technology (ICT) in public administration and service delivery. In Nigeria, the increasing demand for transparency, accountability, and efficient public policy implementation has intensified the adoption of digital governance mechanisms across public institutions. This study examines the role of e-governance in enhancing public policy transparency and accountability in Nigeria's public sector.

The paper adopts a qualitative and descriptive research approach using secondary sources of data, including government reports, journal articles, policy documents, and relevant literature on digital governance and public administration. The study explores how e-governance platforms such as electronic procurement systems, digital financial management systems, online public service portals, and open government initiatives contribute to transparency, reduction of corruption, citizen participation, and administrative accountability.

Findings reveal that e-governance has significantly improved access to public information, strengthened monitoring mechanisms, enhanced policy implementation processes, and promoted greater interaction between government and citizens. However, the study also identifies major challenges affecting effective e-governance implementation in Nigeria, including inadequate ICT infrastructure, poor digital literacy, cyber-security concerns, bureaucratic resistance, and inconsistent policy implementation.

The paper concludes that effective e-governance practices can serve as strategic instruments for promoting transparency and accountability in public policy administration in Nigeria. The study recommends increased investment in digital infrastructure, capacity building for public servants, stronger cyber-security frameworks, and improved political commitment toward sustainable e-governance reforms.

Keywords: E-Governance, Public Policy, Transparency, Accountability, Digital Governance, Nigeria.